

TIRE HOTEL TERMS AND CONDITIONS

Subject and Purpose of the Agreement

These are the Tire Hotel Terms and Conditions of Bilsalongen Helsinki Oy ("Drive-in Rengaspalvelu"), which apply to the agreement between Drive-in Rengaspalvelu and the consumer customer ("Customer") concerning tire and wheel set storage services ("Tire Hotel").

Formation of the Agreement

The agreement is established when the customer registers in the Drive-in Rengaspalvelu system and accepts these terms and conditions during registration. The billing period begins when the customer starts using the service by bringing their tires for storage to the selected Drive-in Rengaspalvelu kumihotelli.fi service location.

If registration and acceptance of the agreement occur remotely, the customer has the right to cancel the agreement within 14 days of registration in accordance with the Finnish Consumer Protection Act.

The right of withdrawal for distance sales applies only to seasonal storage services. Ordered and already performed additional services will be charged in full.

Validity and Termination of the Agreement

The agreement is valid until further notice. It will terminate when the customer discontinues the service by collecting the tires from a Drive-in Rengaspalvelu pickup or service point, after reserving a pickup time at least seven (7) days in advance, or by otherwise notifying the service provider of the discontinuation. Upon termination, Bilsalongen Helsinki Oy will invoice the customer for any outstanding payments.

GENERAL SERVICE TERMS AND CONDITIONS

1. Services Provided by Bilsalongen Helsinki Oy

Bilsalongen Helsinki Oy ("Drive-in Rengaspalvelu") provides tire-related services to its customers based on an agreement.

Contact details: Tiistinniityntie 8, 02230 Espoo

Phone: +358 40 621 1167

Email: rengashotelli@driveinrengaspalvelu.fi

2. Tires in Storage

The customer may use the storage service only for tires they personally own. By accepting these terms and conditions, the customer confirms ownership of the tires. The agreement is personal and cannot be transferred to another person.

3. Scope of Service

3.1. Storage

The agreement provides storage space for up to four (4) tires and wheels per season in Drive-in Rengaspalvelu's indoor facilities. We do not store loose tires or wheels, bolts, nuts, adapter rings, or hubcaps. The summer storage season begins no earlier than April 1st and ends no later than November 30th. The winter storage season begins no earlier than October 1st and ends no later than May 31st.

The agreement renews automatically if the tires are not collected at the end of the storage period.

3.2. Insurance

Bilsalongen Helsinki Oy insures all tire sets in storage. In case of damage, the customer's own voluntary car insurance (Comprehensive/Kasko) will be used primarily. The customer must provide Bilsalongen Helsinki Oy with the insurance company's compensation decision or documentation confirming the absence of such insurance.

3.3. Expert Evaluation

Drive-in Rengaspalvelu's tire technicians perform an evaluation of the stored tires, checking tread depth and wear pattern uniformity. For studded tires, the condition of the studs is also visually inspected. These condition assessments are indicative, and the actual lifespan of the tires depends on the customer's driving habits.

3.4. Paid Additional Service

Tires and wheels are washed and dried.

3.5. Mounting (Installation)

Mounting of tires is charged separately at the beginning of the season. The service does not include tire-to-wheel fitting or balancing.

3.6. Air Pressure Check

Air pressure is checked during mounting.

3.7. Tire Pressure Monitoring System (TPMS)

Recalibration of the TPMS system is not included in the mounting service.

3.8. Balancing

Upon request, we balance tires in storage according to the current price list. Balancing must be ordered at the time the agreement is made.

3.9. Wheel Work

Mounting loose tires onto wheels is performed according to the price list. Wheel work is not carried out at Drive-in's on-site installation points.

3.10. Retightening

The vehicle owner or user is responsible for retightening the wheel bolts/nuts. Retightening can be performed by us on weekdays between 9:00 a.m. and 6:00 p.m. by visiting during opening hours and waiting in line if necessary. Aluminum wheels must be retightened after driving 50–100 km.

3.11. Tire Retrieval

Tire retrieval must be requested at least five (5) business days in advance. Pickup is available on weekdays from 9:00 a.m. to 4:00 p.m.

3.12. Vehicle Change During the Agreement Period

If the customer changes vehicles during the agreement period, the exchange of the stored tire set will be charged according to the price list. Retrieval must be requested at least five (5) business days in advance. Reception and delivery are handled on weekdays from 9:00 a.m. to 4:00 p.m.

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4. Customer Database

When the agreement is made, customer-related information is recorded in **Bilsalongen Helsinki Oy's** customer database. The customer's personal data is stored in accordance with industry standards, the Finnish Data Protection Act, and applicable security practices. The customer has the right to access the stored data and request corrections. During registration for the service, the following information about the customer is collected:

- Name
- Contact details (address, email, phone number)
- Vehicle registration number
- Tire and wheel brand, model, and size

Bilsalongen Helsinki Oy will not disclose the recorded personal data to third parties without the customer's explicit consent. However, the data may be used for Drive-in Rengaspalvelu's own direct marketing. The customer has the right to review, modify, or, after the termination of the agreement, request the complete removal of their data from the register by sending a specific written request via email to the service provider..

5. Pricing

All prices include the applicable value-added tax (VAT). The seasonal storage price includes storage for one tire set (maximum of 4 tires) for one season. If the tires are not collected by the end of the storage period, the customer is obliged to pay the new seasonal storage fee in effect at that time. An invoice will be sent after the end of the contract period.

A payment reminder including late payment interest will be sent 14 days after the due date of the first invoice. If the customer fails to pay the invoice within 14 days after a second written reminder, the tires and wheels will be considered abandoned and become the property of Bilsalongen Helsinki Oy.

6. Liability for Damage or Loss of Tires

Bilsalongen Helsinki Oy holds property insurance that covers only the premises managed by Drive-in Rengaspalvelu.

The company is responsible for storing the customer's property covered under the agreement in insured facilities and for providing services in accordance with the contract. Liability for insurance coverage in relation to the customer lies with the insurance company selected by the service provider, and the customer has no right to make claims against Bilsalongen Helsinki Oy based on the insurance policy.

Bilsalongen Helsinki Oy is not responsible if the customer, despite warnings, has had defective or excessively worn tires mounted on their vehicle. The primary responsibility for the condition and use of the tires lies with the customer.

Condition reports provided by Drive-in Rengaspalvelu are indicative only, and tire lifespan depends on operating conditions.

The service provider is not responsible for broken or damaged bolts, nuts, or locking bolts when the failure is due

to normal wear or age. Replacement of worn bolts or nuts may be offered as an additional service but not at Drive-in Rengaspalvelu's walk-in service locations.

Any other maintenance or repair work must be agreed upon separately. Drive-in Rengaspalvelu is not responsible for scratches, mechanical damage, or any harm caused by the customer's own actions.

7. Other Terms

If the tire storage facility is damaged or destroyed due to fire or another force majeure event, rendering the premises unusable, the storage agreement shall terminate immediately.

In such cases, Bilsalongen Helsinki Oy is not obligated to provide alternative storage facilities until the premises have been repaired or rebuilt.